

Eastside Chiropractic, P.C.
1011 Woodridge Lane, Building 301
Watkinsville, Georgia 30677
Dr. Bryan Hooper

Revised Cancellation Policy
Effective 2/13/2023

1. If a patient cancels an appointment less than 24 hours prior to the appointment time, they will be charged a \$45 late cancellation fee even if the appointment is rescheduled. Appointments may only be cancelled/rescheduled by calling our office. **Cancellation messages will be accepted on our voice mail system which is date/time stamped and available 24/7.**
2. If a patient does not show up for a scheduled appointment, they will be charged a \$45 no show fee. If a patient does not show up for a scheduled appointment three times, they will risk being dismissed from the practice.
3. Cancellation fees and no show fees must be paid before receiving treatment.
4. The same rules apply to a massage therapist visit; however, the late fees will be \$70 for a 60 minute massage and \$100 for a 90 minute massage.
5. If a patient shows up 15 or more minutes late for an appointment, they will lose their appointment slot, incur a \$25 fee, and need to be rescheduled.
6. If a patient is running less than 10 minutes late, they must call the office to make sure they can still be seen and may lose their appointment slot.

***** Dr. Hooper's cell phone cannot be contacted to schedule, reschedule, or cancel appointments.**

I have read and understand the policies stated above and agree to be bound by them by signing this document.

Patient's signature (or legal guardian)

Patient's Printed Name

Date: _____